

Justin J. Hernandez

jjhern2@ilstu.edu • (630) 391-0848 • 935 Leeward Ln • Pingree Grove, IL 60140

EDUCATION

Illinois State University

Bloomington-Normal, IL

College of Business: *Bachelor of Science*

Major: *Business Administration*

Graduation Year: May 2021

Cumulative GPA: 3.46 / 4.00

WORK EXPERIENCE

Express

Sales Associate

Algonquin, IL

June 2018 – Present

- Engaged in customer interaction to both encourage in-store purchases and provide service to the customers' needs
- Arranged store inventory in an organized and efficient manner; simultaneously providing excellent customer service
- Concluded transactions with customers at register at the end of their retail experience

Elegant Presentations

Delivery Crew Member & Inventory Handler

St. Charles, IL

June 2017 - August 2017

- Handled deliveries to customers from Illinois to Wisconsin quickly and efficiently with the use of a team of three
- Set up event items in a professional and timely manner while being courteous to the customer
- Stocked warehouse and kept inventory at company standards when loading and offloading trucks

Honey Baked Ham

Register Assistant, Stock Keeper & Custodian

Crystal Lake, IL

April 2017

- Handled customer orders and ensured satisfaction with transactions when purchasing food items
- Maintained inventory in display cases in view of customers that were to be sold to customers
- Sustained workplace sanitary conditions to above average standards throughout each work day

ORGANIZATIONS & ACTIVITIES

Alpha Kappa Psi (Professional Business Fraternity)

Bloomington-Normal, IL

Rush Chair

April 2019 – October 2019

- *Leading efforts in the organization's recruitment event coordination and organization*
- *Allocating responsibilities and projects to rush committee*

Service Chair

November 2018 – April 2019

- Create opportunities to become involved in service and philanthropy benefiting the community
- Schedule and coordinate service events for organization

Student Accounting Society

Bloomington-Normal, IL

Event Coordinator

December 2018 – November 2019

- Coordinate events for the organization as active main point of contact
- Schedule events for the organization with outside professional organizations/companies

Business Week Mentor Program

Bloomington-Normal, IL

Mentee

February 2018

- Develop proper professional and business etiquette at professional development workshops and events
- Attend several guest speaker and networking events for the College of Business during Business Week

VOLUNTEER EXPERIENCE

Midwest Food Bank

Bloomington-Normal, IL

Warehouse Volunteer

October 2018

Home Sweet Ministries

Kitchen Volunteer

November 2017

Animal House Shelter

Volunteer

Huntley, IL

August 2010 - Present

Feed My Starving Children

Packaging Volunteer

Schaumburg, IL

2008 - 2018

AWARDS & CERTIFICATES

Medline Scholarship

2017 - 2019

Hampshire High School Business Scholarship

2017

National Karate Second Degree Black Belt Certificate

2013

National Karate First Degree Black Belt Certificate

2011