

Katelynn Pankhurst

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EDUCATION

Illinois State University Normal, IL
Bachelor of Science Degree: Risk Management/Insurance & Finance May 2021
GPA: 4.0/4.0

WORK EXPERIENCE

COUNTRY Financial Bloomington, IL
Commercial Operations Intern May 2019-Aug. 2019

- Performed an average of 8 underwriting tasks daily on Businessowners and Commercial Packaged Policies
- Conversed with agents to address client premium changes and policy renewal issues
- Analyzed risks through loss control surveys and addressed concerns potentially leading to losses
- Collaborated on a research and development team of 4 to determine new product offering details

Illinois State University Normal, IL
College of Business Computer Lab Monitor Aug. 2018-Present

- Troubleshooting technical issues and ensuring computer and printing systems are operational
- Supervise over 100 students and staff between 6 labs and provide assistance when needed
- Maintain security and appearance of labs at all times along with updating inventory and supplies

Crest Foods Dairy Administration Lab Ashton, IL
Research and Development Lab Technician June 2017- Jan. 2019

- Produced formulas for new products and presented data to potential business partners
- Performed tests on completed food products and compared results from previous trials
- Logged data in spreadsheets and became proficient in various computer programs

STUDENT ORGANIZATIONS

Gamma Iota Sigma Normal, IL
Vice President of Internal Affairs May 2019- Present

- Plan professional speakers and events with an average of 120 people in attendance
- Manage internal operations of the organization to ensure committees collaborate effectively
- Expand knowledge of insurance industry by attending conferences, panels, and industry presentations

Director of Publicity May 2018- May 2019

- Developed and implemented innovative social media strategies to attract potential new members
- Conveyed fraternal information to over 100 members to enhance student organization
- Worked with a team of 14 to generate visuals highlighting member success and events

Alpha Kappa Psi Professional Business Fraternity Normal, IL
Risk Management Chair Dec. 2018- Present

- Constantly communicate with fraternal heritage to develop and execute risk management strategies
- Educate active members and pledges of the current risk management policies or changes in programs
- Oversee 65 members to ensure total compliance of chapter and university rules

Fundraising Chair Dec. 2017-May 2018

- Communicated in a committee of 5 to delegate tasks and provide freedom to come up with new ideas
- Spoke with business managers to set up events to raise funds for the chapter
- Advertised functions on social media sites to inform students about upcoming fundraisers
- Collected checks from businesses and passed the funds onto the correct individuals for deposit

Business Week Normal, IL
Mentor Dec. 2018-May 2019

- Selected from a competitive pool of 80 applicants to participate in various organized events
- Helped mentee enhance essential business skills and make a success plan for future internships
- Capitalized on the opportunity to share valuable insight on entrepreneurship and building a personal brand

HONORS AND AWARDS

- Dean's List Dec. 2017-Present
- COUNTRY Financial Case Competition Winner July 2019
- Insurance Futurity Award Jan. 2019
- Honors Program Inductee April 2018